



Master Programming Manual

*for Impression, Impression Plus,
and Impression Twin Models*



Effective January 2018

Button appearance and position may be different than actual valve

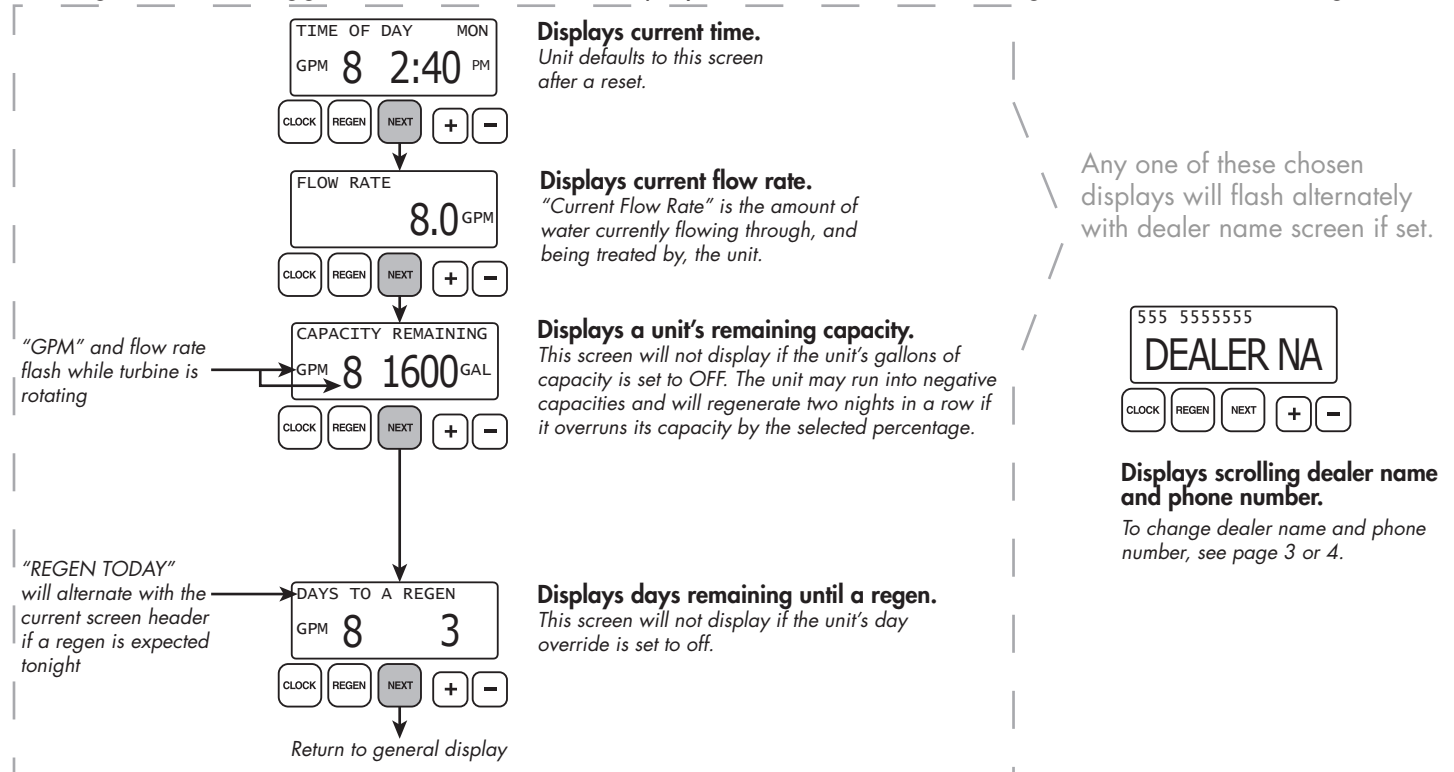
Cycle times, sequences, and settings in this guide are only examples of how your system may be programmed. Actual settings are determined by the manufacturer. Please contact them if more information is needed.

Important button sequences to note:

- UNLOCK VALVE SETTINGS:** Push buttons in the following order: **-**, **NEXT**, **+**, **CLOCK**. This will allow user to change manufacturer's settings. When finished, lock settings by pushing the same sequence.
- CLEAR ERROR ON SCREEN:** Push and hold **NEXT** and **REGEN** for three seconds.
- CLEAR SERVICE ALARM:** If service alarm is triggered, push and hold **+** and **-** simultaneously for three seconds to reset to original set points. This will reset both gallon and year alarms.

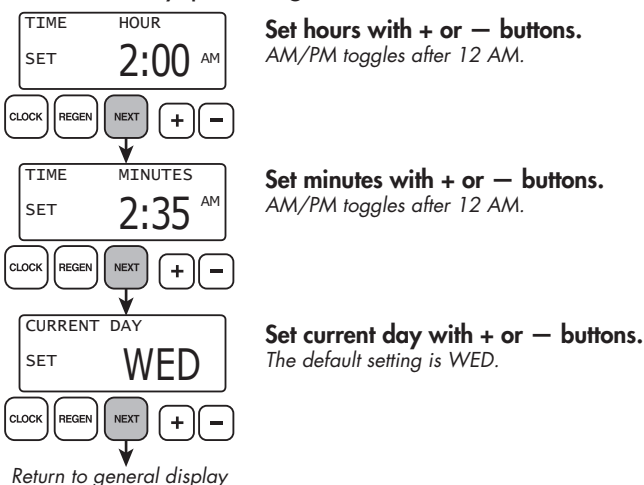
General Operation Screens

Pressing **NEXT** will toggle between one of five displays. Press **REGEN** to set a regeneration to occur tonight.



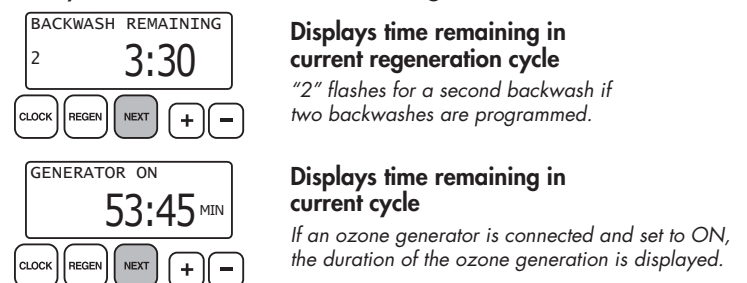
Set Time Screens

Accessed by pressing **CLOCK**.



Typical Regen Screens

Only visible when unit is in regeneration.



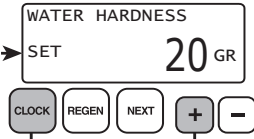
Softener Installer/User Screens

Accessed by pressing and holding **NEXT** and **+** simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

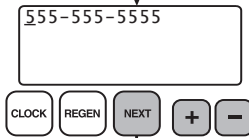


1 Set water hardness with + or – buttons.
Adjustable from 1-150 grains, within limits determined by capacity settings as to not override gallons capacity setting. Default setting is 20 grains.

NOTE: This screen will not display if the unit is set to "FILTERING" mode (see OEM FILTERING SECTION).



Access Dealer Name and Phone Number Feature
From the Water Hardness display, the dealer name and phone number feature can be accessed by pressing the **CLOCK** and **+** buttons at the same time.

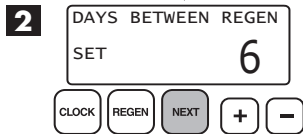


Scrolling contact phone number screen.
Set phone number by using the **+** or **-** buttons. Pushing the **NEXT** button will advance the cursor one position to the right. Continuing to press the **NEXT** button will advance to the Contact Name Display.



Scrolling contact name screen.
Set contact name by using the **+** or **-** buttons. Pushing the **NEXT** button will advance the cursor one position to the right. (55 Characters Max)

Return to general display
To continue programming Installer Settings, press **NEXT** and **+** again after returning to general display



2 Set days between a regeneration with + or – buttons.
Adjustable from 1-28 days, or OFF. Default setting is 6.



3 Set hour of regen time with + or – buttons.
If IMMEDIATE REGEN is set (see Service OEM page), regen will be immediate once total capacity is exhausted and ON ZERO will be displayed. Default setting is 2:00 AM.



4 Set minutes of regen time with + or – buttons.
If IMMEDIATE REGEN is set (see Service OEM page), regen will be immediate once total capacity is exhausted and ON ZERO will be displayed. Default setting is 2:00 AM.



5 Set backlight operation with + or – buttons.
Default setting is ON. OFF will turn display backlight off after 5 minutes of keypad inactivity.

Return to general display

To Turn Off Dealer Name/Number Screen

1. Clear the current phone number by pressing the **+** or **-** buttons to toggle to the "blank" character followed by the **NEXT** button.
2. Input two "blank" characters. The phone number should clear and advance to the dealer name setting.
3. Clear the current dealer name by pressing the **+** or **-** buttons to toggle to the "blank" character. Input two blank characters. Press the **NEXT** button repeatedly until the general display appears.

Only appears on units that support a backlit display

Filter Installer/User Screens

Accessed by pressing and holding **NEXT** and **+** simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

1 DAYS BETWEEN REGEN
SET 3
CLOCK REGEN NEXT + -
Set days between a regeneration with + or - buttons.
Adjustable from 1-28 days, or OFF.
Default setting is 3.

DAYS BETWEEN REGEN
SET 3
CLOCK REGEN NEXT + -
Access Dealer Name and Phone Number Feature
From the Days Between Regen display, the dealer name and phone number feature can be accessed by pressing the CLOCK and + buttons at the same time.

555-555-5555
CLOCK REGEN NEXT + -
Contact phone number screen.
Set phone number by using the + or - buttons. Pushing the NEXT button will advance the cursor one position to the right. Continuing to press the NEXT button will advance to the Contact Name Display.

555-555-5555
DEALER NA
CLOCK REGEN NEXT + -
Contact name screen.
Set contact name by using the + or - buttons. Pushing the NEXT button will advance the cursor one position to the right.
(55 Characters Max)

Return to general display
To continue programming Installer Settings, press NEXT and + again after returning to general display

2 REGEN TIME HOUR
SET 12:00 AM
CLOCK REGEN NEXT + -
Set hour of regen time with + or - buttons.
If IMMEDIATE REGEN is set (see Service OEM page), regen will be immediate once total capacity is exhausted and ON ZERO will be displayed.
Default setting is 12:00 AM.

3 REGEN TIME MINUTES
SET 12:00 AM
CLOCK REGEN NEXT + -
Set minutes of regen time with + or - buttons.
If IMMEDIATE REGEN is set (see Service OEM page), regen will be immediate once total capacity is exhausted and ON ZERO will be displayed.
Default setting is 12:00 AM.

4 LIGHT NORMALLY
SET ON
CLOCK REGEN NEXT + -
Set backlight operation with + or - buttons.
Default setting is ON.
OFF will turn display backlight off after 5 minutes of keypad inactivity.

To Turn Off Dealer Name/Number Screen

1. Clear the current phone number by pressing the + or - buttons to toggle to the "blank" character followed by the NEXT button.
2. Input two "blank" characters. The phone number should clear and advance to the dealer name setting.
3. Clear the current dealer name by pressing the + or - buttons to toggle to the "blank" character. Input two blank characters. Press the NEXT button repeatedly until the general display appears.

Only appears on units that support a backlit display

Return to general display

Service/OEM SOFTENING Screens

Accessed by pressing and holding **NEXT** and **-** simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

1 SOFTENING
SET TYPE

Select **SOFTENING** or **FILTERING** with **+** or **-** buttons.
If you have selected **FILTERING**, please refer to "Service/OEM **FILTERING** screens", page 7-8.



2 GRAINS OF CAPACITY
SET 32.0^{X1K}

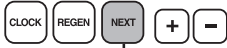
Set system's grains of capacity with **+** or **-** buttons.
X1K = 1,000 grains.
The default setting is 32.0



3 GALLON CAPACITY
SET AUTO

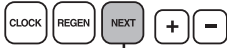
Set gallon capacity with **+** or **-** buttons.

- AUTO automatically calculates gallon capacity.
- OFF will regen by days override setting only.
- GALS BETWEEN REGEN will regen by specific gallon setting.
- Default setting is AUTO.



4 DBL REGEN
SET >10%

Set double regen point with **+** or **-** buttons.
If unit's capacity is overrun by this percentage, the unit will regen two nights in a row. Default setting is 10%.



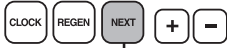
5 FILL
SET CYCLE 1

Set first cycle position with **+** or **-** buttons.



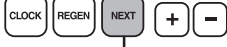
6 FILL
SET 15.0 LBS

Set salt pounds per regen with **+** or **-** buttons.
Default setting is 15.0 pounds.



7 SOFTENING
SET CYCLE 2

Set second cycle position with **+** or **-** buttons.



8 SOFTENING TIME
SET 240:00^{MIN}

Set softening time with **+** or **-** buttons.
This is the time between brine tank fill and start of backwash. This time window allows the salt to dissolve and achieve proper brine strength. This process will start prior to regen time setting.
Default setting is 240:00 minutes.



9 BACKWASH
SET CYCLE 3

Set third cycle position with **+** or **-** buttons.



10 BACKWASH TIME
SET 12:00^{MIN}

Set backwash time with **+** or **-** buttons.
Default setting is 12:00 minutes.



During **FILL** and **SOFTENING** positions, unit will deliver soft water.

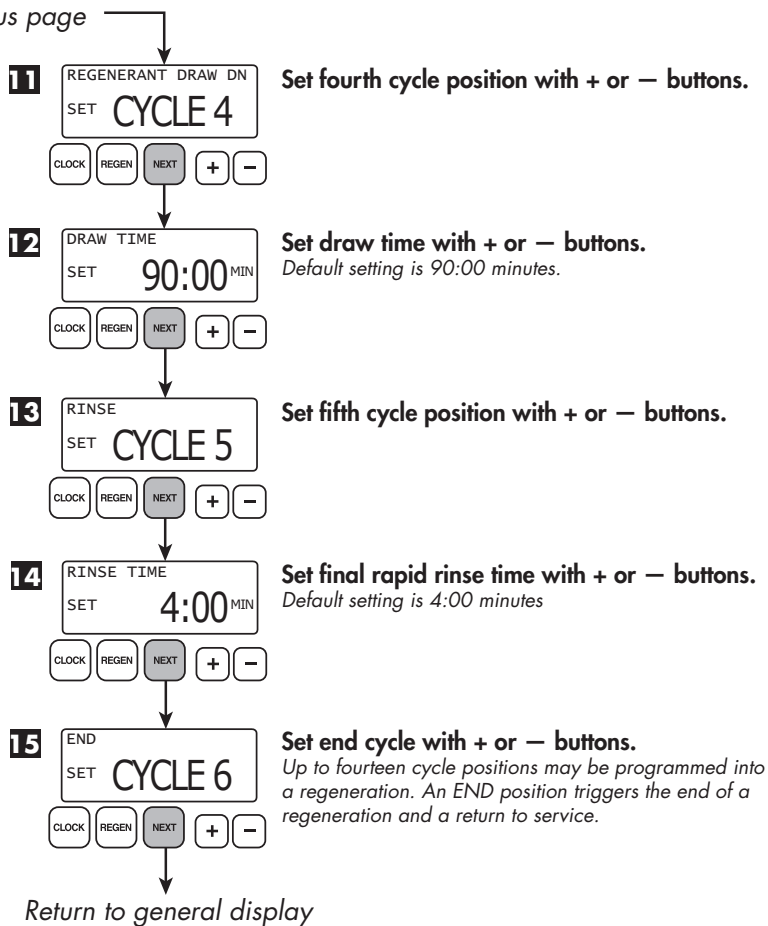
→ continue to next page

Service/OEM SOFTENING Screens

cont'd

Accessed by pressing and holding **NEXT** and **-** simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

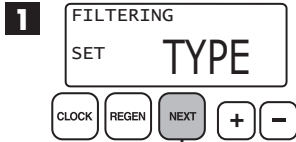
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Service/OEM FILTERING Screens

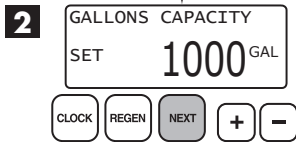
Accessed by pressing and holding **NEXT** and **-** simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

NOTE: Numbers and cycles used as examples on this page are typical of AIR FILTER systems.



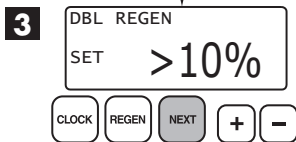
1 Select **SOFTENING** or **FILTERING** with **+** or **-** buttons.

If you have selected SOFTENING, please refer to "Service/OEM SOFTENING screens", page 5-6.



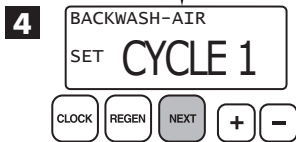
2 Set gallons of capacity with **+** or **-** buttons.

To turn off, set below 0. OFF does not use metered water to determine a regen and will not be an option of days override is not set. Default setting is 1000 gallons.



3 Set double regen point with **+** or **-** buttons.

If unit's capacity is overrun by this percentage, the unit will regen two nights in a row. Default setting is OFF.

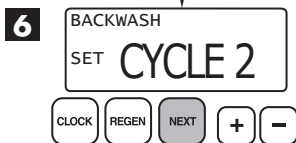


4 Set first cycle position with **+** or **-** buttons.



5 Set backwash-air position time with **+** or **-** buttons.

Default setting is 20 seconds.

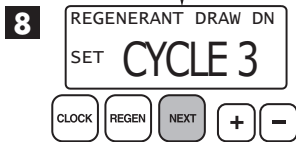


6 Set second cycle position with **+** or **-** buttons.



7 Set backwash time with **+** or **-** buttons.

Default setting is 10:00 minutes.



8 Set third cycle position with **+** or **-** buttons.

→ continue to next page

Accessed by pressing and holding **NEXT** and **-** simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

NOTE: Numbers and cycles used as examples on this page are typical of AIR FILTER systems.

continued from previous page

9 DRAW TIME
SET 60:00^{MIN}

Set draw time with + or - buttons.
Default setting is 60:00 minutes.

CLOCK REGEN NEXT + -

To set OZONE GENERATOR

NOTE: Ozone Generator options are only available if an ozone generator is connected to the board. Ozone generators are not compatible with all boards and programming. Consult the Ozone Generator Kit Instructions (OZ1-A-WR) for more information.

DRAW TIME
SET 60:00^{MIN}

Press and hold CLOCK and + buttons simultaneously for three seconds to access OZONE GENERATOR settings.

CLOCK REGEN NEXT + -

OZONE GENERATOR
SET ON

Select option with + or - buttons.
ON: Ozone generator option installed.
OFF: No options installed (default setting).

CLOCK REGEN NEXT + -

GENERATE OZONE
SET 30:00^{MIN}

Set the ozone generator's operation time with + or - buttons.
Default setting is 30:00 minutes.

CLOCK REGEN NEXT + -

GENERATOR ALARM
SET OFF

Select option with + or - buttons.
ON: Will display SERVICE OZONE on user screen when failure is detected.
Off: No alarm will display.

CLOCK REGEN NEXT + -

10 END
SET CYCLE 4

Set end cycle with + or - buttons.
Up to fourteen cycle positions can be programmed into a regeneration.
An END position triggers the end of a regeneration and a return to service

CLOCK REGEN NEXT + -

Return to general display

Configuration Screens

Accessed by pressing and holding **NEXT** and – simultaneously for three seconds.

Once screen changes, press and hold **NEXT** and – simultaneously again for three seconds.

1

VALVE TYPE
 SET 1.0 IN

CLOCK
REGEN
NEXT
+
-

Select meter size with + or – buttons.

Set to 1", 1.25", 1.5", 2" or 1.0T (for twin units). Upflow brining will not be an option if set to anything other than 1" or 1.0T.

With 1.0T set:

- Meter calibration will be fixed.
- MAV 1 setting will not be viewed, but forced to be set to Alternator Mode w/ Immediate Regen and Post Fill Brining.
- The Backwash-Air regeneration step will not be available.
- Default setting is 1"

2

DELAYED
 SET REGEN

CLOCK
REGEN
NEXT
+
-

Set regen time control with + or – buttons.

- DELAYED sets regen to specified regen time.
- DELAY + IMMEDIATE sets regen to occur after 10 minutes of no water usage.
- IMMEDIATE sets an immediate regen upon zero gallons of remaining capacity.
- Default setting is DELAYED.

Only appears on units set to 1.0T Mode

Pre-Service Rinse
 SET OFF MIN

CLOCK
REGEN
NEXT
+
-

Set pre-service rinse time with + or – buttons.

This option is only available if the valve type is set to 1.0T (twin). Range is 0-20 minutes. Default setting is OFF.

3

MAV DRIVE 1
 SET OFF

CLOCK
REGEN
NEXT
+
-

Set first MAV drive control with + or – buttons.

- ALT A and ALT B are only used in twin configurations (see MAV manual for more details).
- SYSTEM CONTROLLER configures board to operate with the Clack System Controller.
- SEPARATE SOURCE changes state at the start and end of regen cycle.
- NO HARD BYPASS configures MAV as a no hard water bypass.
- TIME changes state at a set time referenced to the start of regen, for a preset duration of time independent of actual regen status. Inactive during alternate regeneration cycle.
- Default setting is OFF.

WARNING: Leaving valve in ALT A, ALT B or ENABLED without proper hardware will result in errors.

4

AUXILIARY INPUT
 SET OFF

CLOCK
REGEN
NEXT
+
-

Set auxiliary input with + or – buttons.

- IMMED indicates unit will regen immediately.
- DELAY indicates that after a 2 minute signal from external contact, unit will regen at delayed regen time.
- HOLD indicates that unit will not regen while external contacts are closed.
- ALARM indicates that control valve's internal alarm will sound upon external contact closure.
- Default setting is OFF.

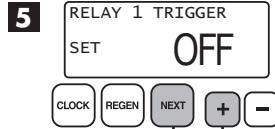
WARNING: External contact is needed to operate any of the above settings properly. If no external contact is connected, no setting is needed.

→ continue to next page

Accessed by pressing and holding **NEXT** and – simultaneously for three seconds.

Once screen changes, press and hold **NEXT** and – simultaneously again for three seconds.

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5 Set first relay trigger with + button. Press + to reach desired triggering event. If not using a relay, make sure OFF is selected and press **NEXT**.

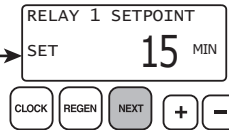
OFF indicates that no external devices are being used. Default is OFF.

Return to General Display



Set relay trigger with + or – buttons.

TIME indicates that relay will be energized for a specified period of time during regen only. To set by this, press **NEXT**.



Set relay setpoint with + or – buttons.

This is the delay time period after regen starts that relay will initially energize. 0 indicates an immediate start.



Set relay duration with + or – buttons.

This is the duration of time, after relay setpoint, that relay will remain energized.

NOTE: Can be all or any part of total regen time, but will turn off at end of regen.

Return to General Display

If using Relay:

1. Push + to engage one of the following Relay Triggers:

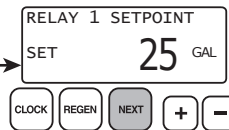
- Time
- Gallons
- Regen
- Error
- Flow
- Pulse

2. Press **NEXT** to program Setpoints and Durations



Set relay trigger with + or – buttons.

GALLONS indicates that relay will be energized after a specified number of gallons are expended in service position only. To set by this, press **NEXT**.



Set relay setpoint with + or – buttons.

This is the gallons that will be expended before relay will initially energize.



Set relay duration with + or – buttons.

This is the duration of time, after relay setpoint, that relay will remain energized. Adjustable from 1 sec to 500 min.

NOTE: Will shut off if a regen is initiated

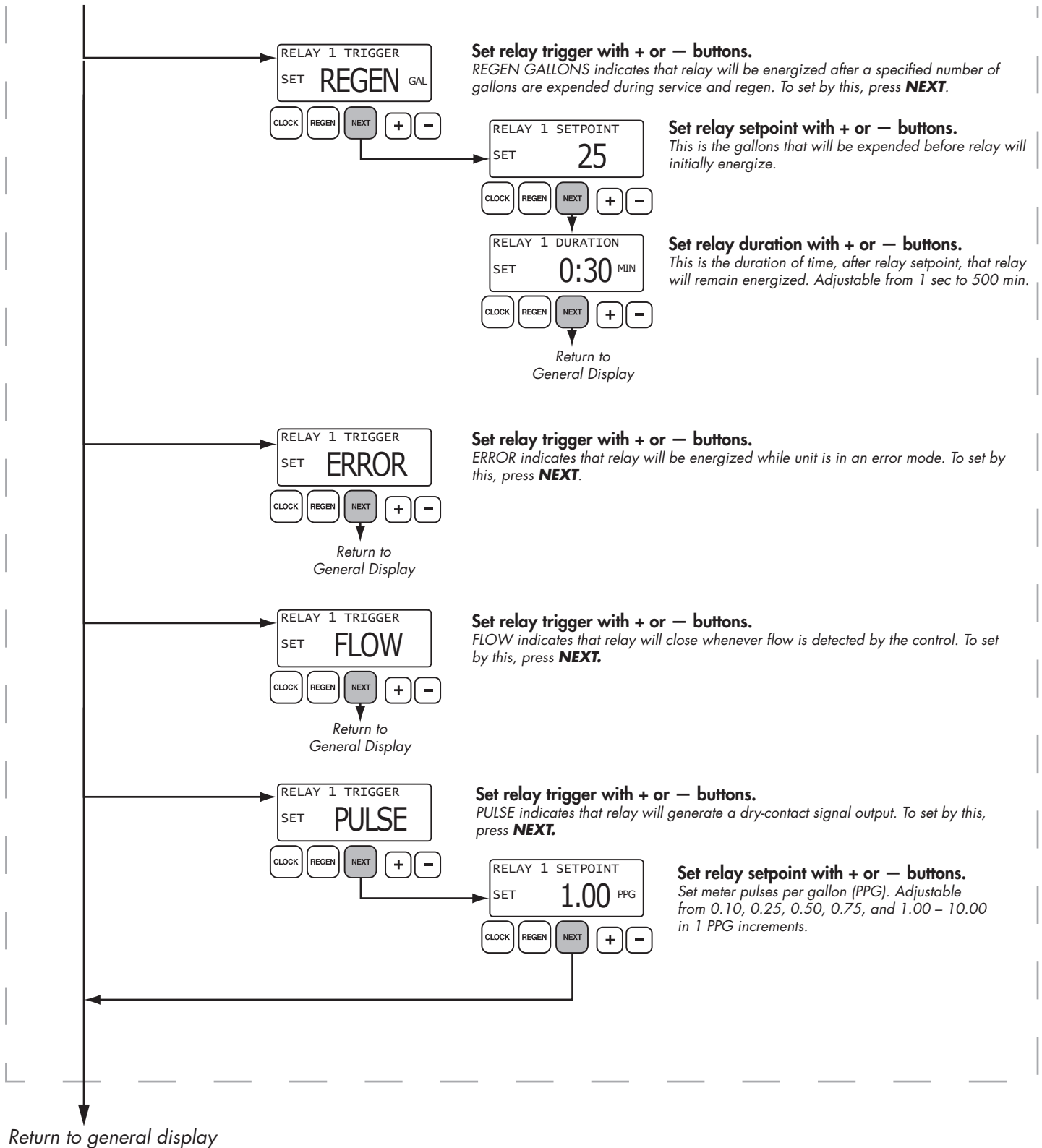
Return to General Display

continue to next page

Accessed by pressing and holding **NEXT** and – simultaneously for three seconds.

Once screen changes, press and hold **NEXT** and – simultaneously again for three seconds.

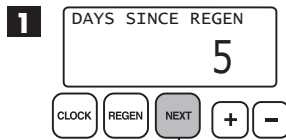
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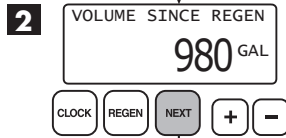
First Level History Screens

Accessed by pressing and holding + and - simultaneously for three seconds.

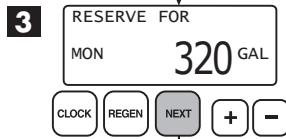
Returns to general display after five minutes of inactivity.



Displays number of days since last regen.



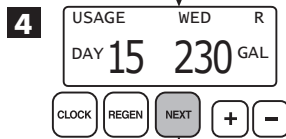
Displays number of gallons since last regen.



Displays reserve capacity.

Use + or - buttons to scroll through each day of the week to view calculated reserve capacity.

NOTE: Reserve capacity takes 21 days to generate.



Displays gallon usage history.

Use + or - buttons to scroll through past 90 days of water usage history.

1.0T Mode: T1 and T2 usage for this day combined in this display

- "R" indicates a regen has occurred that day.
- "S" indicates a step through manual regeneration.
- "M" indicates a manual regeneration.
- "E" indicates a valve error has occurred.

Only appears on units set to 1.0T Mode



Displays tank transfer history.

Use + or - buttons to scroll through last 10 tank transfers. Viewed in 1.0T Mode only.

- "1" indicates most recent tank transfer.
- "A" indicates service flow transferring away from tank.
- "B" indicates service flow transferring to tank.
- "3" indicates days ago of transfer (99 day max)
- "0.00" indicates gallons used at time of transfer.

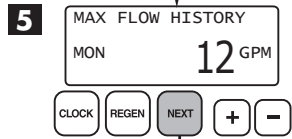
→ continue to next page

First Level History Screens

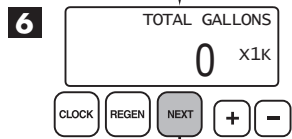
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Accessed by pressing and holding + and - simultaneously for three seconds.
Returns to general display after five minutes of inactivity.

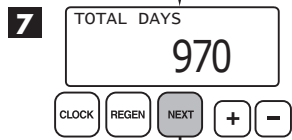
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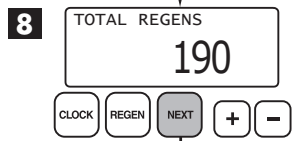
Displays peak flow rate history.
Use + or - buttons to scroll through last 7 days to view peak flow rate for that day.



Displays total gallons used by Meter 1 input since last reset.
Push and hold + and - buttons simultaneously for three seconds to reset this value back to 0 gallons.

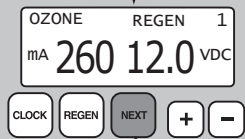


Displays total days unit has been in service.



Displays total regens since startup.

Only appears when OZONE GENERATOR is on.



Displays ozone current history.
Use + or - buttons to review ozone generator performance during the past 50 regenerations. A regen sequence indicator (A) will alternate being viewed with "mA" if the Alternate Regen Feature was active for this regen. Regens with multiple regenerate draws will only record the first one in the sequence. Values displayed are determined immediately after a low output current is detected, or will be the average values measured during generator period of operation.
AAA = Generator current draw in mA
VV.V = Generator voltage in VDC
Viewed only if SERVICE/OEM is set to OZONE ON.

Only appears on units equipped with MAV.



Displays MAV drive time history for an active MAV 1 output..
Use + or - buttons to select a MAV output. Pushing both + and - buttons will reset this display.
First = Average of the first three drive times measured for that MAV in that direction.
Last = Last drive time measured for that MAV in that direction.
Ave = Current average drive time calculated for that MAV in that direction.
TTT = Relative MAV drive time measured (First/Last/Ave).
CCC = Total number of cycles in/out for that MAV.
VVV = Relative MAV drive voltage measured (First/Last/Ave).

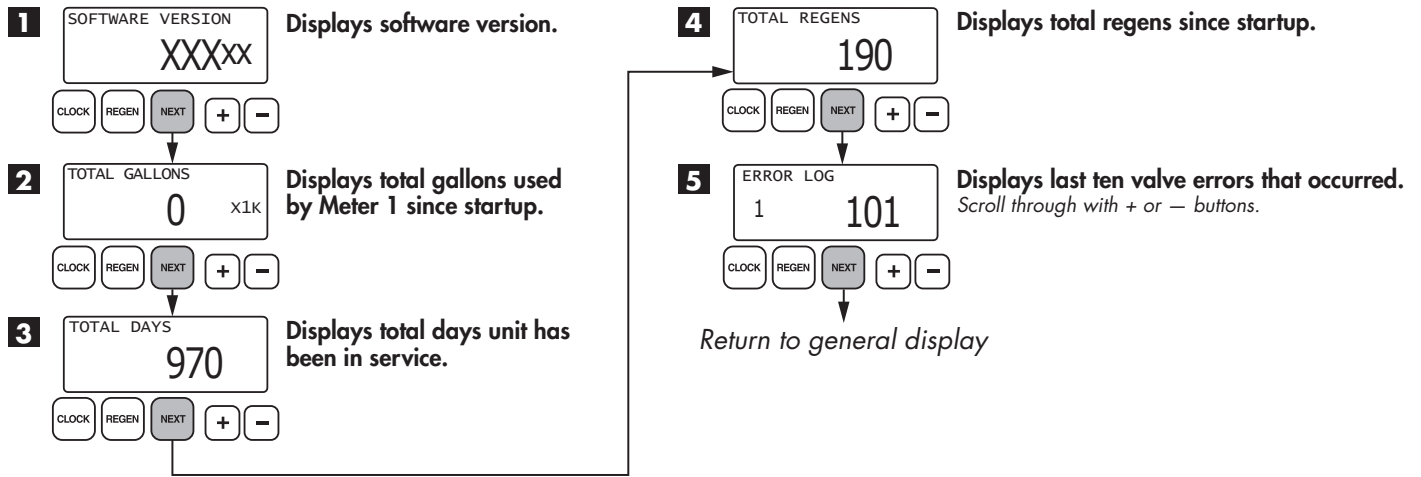
Return to general display

Second Level History Screens

Accessed by pressing **+** and **-** simultaneously for three seconds.

Once screen changes, press **+** and **-** simultaneously again for three seconds.

Non-resettable history.



Error Codes and Descriptions

Error Code	Error Code Description	
101	UNABLE TO START:	Valve not sensing valve movement with motor energized.
102	MOTOR STALLED:	Valve unable to find next cycle position (stalled).
103	MOTOR RAN TOO LONG:	Valve unable to find next cycle position.
104	VALVE HOMING:	Valve unable to find Home position.
106	MAV 1 RAN TOO LONG:	MAV 1 motor ran too long. Unable to find proper park position.
107	MAV 1 STALLED:	MAV 1 motor ran too short. Unable to find proper park position (stalled).
109	INVALID MOTOR STATE:	Control can no longer operate properly due to detection of an invalid motor state.
116	MAV 2 RAN TOO LONG:	MAV 2 motor ran too long. Unable to find proper park position.
117	MAV 2 STALLED:	MAV 2 motor ran too short (stalled). Unable to find proper park position.
201	INVALID REGEN STEP:	Control can no longer operate properly due to detection of an invalid regeneration cycle step. Internal software issue.
204	LEAK DETECTED	
402	POWER DOWN MEMORY:	Check sum error for operational data and status section of EEPROM memory - specific type of memory error.
403	PROGRAM MEMORY:	Check sum error for programming section of EEPROM memory - specific type of memory error.
404	DIAGNOSTIC MEMORY:	Check sum error for diagnostic section of EEPROM memory - specific type of memory error.
405	HISTORY MEMORY:	Check sum error for history section of EEPROM memory - specific type of memory error.
406	CONTACT MEMORY:	Check sum error for contact screen section of EEPROM memory - specific type of memory error.
407	STATUS RAM MEMORY FAILURE:	Control can no longer operate properly due to corrupted data detected in the Operational Data and Status Section of RAM memory. Once generated, the Error Mode is not entered nor an error displayed, instead previously stored data (<6 hours old) is used to maintain control operation.
408	DIAGNOSTIC RAM MEMORY FAILURE:	Control can no longer operate properly due to corrupted data detected in the Operational Data and Status Section of RAM memory. Once generated, the Error Mode is not entered nor an error displayed, instead previously stored data (<6 hours old) is used to maintain control operation.
410	CONFIG DOWNLOAD:	Configuration file downloaded to the control was not originally uploaded from another control with the identical software revision.

REMINDER: Press and hold **NEXT** and **REGEN** for three seconds to perform a soft reset and clear an error on screen.



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